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**Corrigendum 1- Request for Proposal (RFP) for Selection of Vendor for Supply, Installation, Configuration & Maintenance of Desktops & Peripherals**

SN	RFP Clause Name & No.	RFP Clause	Revised RFP Clause
1	7. DELIVERY	<p>The date on which the complete system is delivered will be taken as the date of delivery. In case of part delivery of the system, the date of last items delivered will be taken as the date of delivery.</p> <p>(I) Desktop and Thin clients: Bidder shall be responsible for delivery of the systems ordered at site within 5 weeks from the date of order.                      (II) Printers, Scanners and other add on items: Bidder shall be responsible for delivery of the systems ordered at site within 5 weeks from the date of order.</p> <p>Bank will provide additional two weeks' time period for delivery of hardware at following locations: Meghalaya, Arunachal Pradesh, Mizoram, Manipur, Nagaland, Tripura, Sikkim, Leh &amp; Ladakh Division of Jammu and Kashmir state, Lahaul-Spiti District and Pangti Sub Division of Chamba District of Himachal Pradesh, the Union Territory of Andaman and Nicobar Islands and Lakshadweep.</p>	<p>The date on which the complete system is delivered will be taken as the date of delivery. In case of part delivery of the system, the date of last items delivered will be taken as the date of delivery.</p> <p>(I) Desktop and Thin clients: Bidder shall be responsible for delivery of the systems ordered at site within 8 weeks from the date of order.                      (II) Printers, Scanners and other add on items: Bidder shall be responsible for delivery of the systems ordered at site within 8 weeks from the date of order.</p> <p>Bank will provide additional two weeks' time period for delivery of hardware at following locations: Meghalaya, Arunachal Pradesh, Mizoram, Manipur, Nagaland, Tripura, Sikkim, Leh &amp; Ladakh Division of Jammu and Kashmir state, Lahaul-Spiti District and Pangti Sub Division of Chamba District of Himachal Pradesh, the Union Territory of Andaman and Nicobar Islands and Lakshadweep.</p>

2	Delay in Providing Resident Engineers 14d	<p>Any delay in providing the resident engineer shall attract penalty besides cancellation of order with consequences as provided herein below for the mention cases:</p> <p>- Delay in providing resource(s) after placement of purchase order. - Delay in providing the substitute resource(s) when the assigned resource goes on leave without notice to the selected bidder or without consent of the Bank and if the professional goes on leave for more than 07 days, the concerned professional will be replaced after the consent of the bank.</p> <p>Any delay in any of the above mentioned cases may result in imposition of liquidated damages, invocation of Performance Bank Guarantee and/or termination of contract.</p>	<p>Any delay in providing the resident engineer shall attract penalty besides cancellation of order with consequences as provided herein below for the mention cases:</p> <p>a) Delay in providing resource(s) after placement of purchase order. b) Delay in providing the substitute resource(s) when the assigned resource goes on leave without notice to the selected bidder or without consent of the Bank and if the professional goes on leave for more than 07 days, the concerned professional will be replaced after the consent of the bank. The successful bidder will have to pay penalty of ₹500 per day per person which will be deducted from quarter payment or future payable invoices. Any delay in any of the above mentioned cases may result in imposition of liquidated damages, invocation of Performance Bank Guarantee and/or termination of contract.</p>
3	Annexure III 3..ELIGIBILITY CRITERIA OF THE BIDDER.	The bidder should have supplied at least 6000 (Six Thousand only) Desktops (of offered make) on an average during the three out of last four financial years (i.e.2018-19,2019-20 2020-21 & 2021-22) to organizations under the category of nationalized banks / BFSI / PSU / Govt. Organizations / Financial Institution / Telecom companies / MNCs.	The bidder should have supplied at least 6000 (Six Thousand only) Desktops (of any make) on an average during the three out of last four financial years (i.e.2018-19,2019-20 2020-21 & 2021-22) to organizations under the category of nationalized banks / BFSI / PSU / Govt. Organizations / Financial Institution / Telecom companies / MNCs.
4	Annexure III 4.ELIGIBILITY CRITERIA OF THE BIDDER	The bidder should have been empaneled for a period of 1 year for supplying Desktops and printers in India in at least 2 Govt. organizations/ Public Sector undertaking/BFSI segment/FI during last 3 years as on bid submission date. During each of the Rate contract, the bidder must have supplied atleast 2000 Desktops & atleast 500 printers in total in atleast Five states in India.	The bidder should have been empaneled for a period of 1 year for supplying Desktops and printers in India in at least 2 Govt. organizations/ Public Sector undertaking/BFSI segment/FI during last 5 years as on bid submission date. During each of the Rate contract, the bidder must have supplied atleast 2000 Desktops & atleast 500 printers in total in atleast Five states in India."
5	ANNEXURE-III ELIGIBILITY CRITERIA OF THE BIDDER, SN 7	The selected bidder / desktop OEM must have atleast two (02) direct/indirect support offices / Support Centers / Support Locations in each State of India except Sikkim & 7 NE States, wherein these 8 states bidder should have at least one support center. (Bank may verify the presence of support centers and if found incorrect then Bank may blacklist the bidder/invoke the EMD or may blacklist as well as invoke the EMD).	The selected bidder / desktop OEM must have atleast two (02) direct/indirect support offices / Support Centers / Support Locations in each State of India except Sikkim & 7 NE States, where out of these 8 states, atleast 4 states should have atleast one support center. (Bank may verify the presence of support centers and if found incorrect then Bank may blacklist the bidder/invoke the EMD).
6	ANNEXURE-VI TECHNICAL SPECIFICATIONS	<p>a. DESKTOP WITH INTEL I3 PROCESSOR, Chipset : Intel® B465/ H470 or higher chipset motherboard</p> <p>b. DESKTOP WITH INTEL I5 PROCESSOR, Chipset : Intel® B465/ H470 or higher chipset motherboard</p> <p>d. ALL IN ONE DESKTOP, Chipset : Intel® B465/ Q470/ H470 or higher chipset motherboard</p>	<p>a. DESKTOP WITH INTEL I3 PROCESSOR, Chipset : Intel® B460/ H470 or higher chipset motherboard</p> <p>b. DESKTOP WITH INTEL I5 PROCESSOR, Chipset : Intel® B460/ H470 or higher chipset motherboard</p> <p>d. ALL IN ONE DESKTOP, Chipset : Intel® B460/ Q470/ H470 or higher chipset motherboard</p>

7	ANNEXURE-VI : TECHNICAL SPECIFICATIONS, g. PRINTERS & SCANNERS	<p><b>Laser Printer under LAN Environment - Color :</b></p> <p>25 PPM or higher; Color, Print Resolution: 600x600 dpi or higher, RAM: 256 MB or above, Processor: 1000 MHz or above, Duty cycle: 40,000 pages per month or higher, Duplex, USB/ Ethernet. Wifi Factory disabled. Per page cost of the printer should be less than 1 Rupees.</p> <p><b>Multi-Function Laser Printer (Print, copy, scan) :</b></p> <p>Multifunction Laser Printer (Print, Scan, Copy,)-Print : 35 PPM or higher, A4, Print resolution : 600x600 dpi or higher, Processor : 400 MHZ or above, Memory 128 MB or above, Duty cycle : 40000 pages or higher, Duplex, Connectivity-USB , Ethernet, Wifi Factory disabled, Scan resolution: 600*600 dpi or higher, Copy : Up to 99 multiple copies , ADF : 35 sheets or above. Per page cost of the printer should be less than 1 Rupees.</p>	<p><b>Laser Printer under LAN Environment - Color :</b></p> <p>25 PPM or higher; Color, Print Resolution: 600x600 dpi or higher, RAM: 256 MB or above, Processor: 1000 MHz or above, Duty cycle: 40,000 pages per month or higher, Duplex, USB/ Ethernet. Wifi should be disabled at the time of installation. Per page cost of the printer should less than ₹3 on standard conditions.</p> <p><b>Multi-Function Laser Printer (Print, copy, scan) :</b></p> <p>Multifunction Laser Printer (Print, Scan, Copy,)-Print : 35 PPM or higher, A4, Print resolution : 600x600 dpi or higher, Processor : 400 MHZ or above, Memory 128 MB or above, Duty cycle : 40000 pages or higher, Duplex, Connectivity-USB , Ethernet, Wifi should be disabled at the time of installation, Scan resolution: 600*600 dpi or higher, Copy : Up to 99 multiple copies , ADF : 35 sheets or above. Per page cost of the printer should be less than 1 Rupees.</p>
8	Desktop & AIO-Components for Finacle/other software access	IE 11.0 or higher with full JVM and Ilink web shall be loaded and configured as requirement of Finacle application in the branches.	IE 11.0 or higher/ Microsoft Edge latest version with full JVM and Ilink web shall be loaded and configured as requirement of Finacle application in the branches.
9	ANNEXURE-XV ; INDICATIVE COMMERCIAL BID	<p>ANNEXURE-XV ; INDICATIVE COMMERCIAL BID</p> <p>5. All in one Desktop (Touch Screen) : 100 7. Thin Client with mounting kit, including Monitor : 200 8. Monitor (19.5 inch screen) : 4000</p>	<p>ANNEXURE-XV ; INDICATIVE COMMERCIAL BID</p> <p>5. All in one Desktop (Touch Screen) : Item Dropped. 7. Thin Client with mounting kit, including Monitor : Item Dropped. 8. Monitor (19.5 inch screen) : Item Dropped.</p> <p>Revised ANNEXURE-XV ; INDICATIVE COMMERCIAL BID enclosed.</p>
10	Scope of Work	All Desktops must be preloaded with Windows 10 OS and above. The OS supplied should not be End of Support during the entire Contract Period i.e (Warranty and AMC Period). In case, the OS is declared End of Support during the Contract Period, the same should be upgraded to the latest version, without any extra cost to the Bank. Bidder should provide an undertaking that the supplied PCs (Desktops with Intel i3 & i5 processor, Desktops with AMD processor, all in one desktop) are compatible with Finacle 10. In case Bank finds incompatibility of supplied OS with Finacle 10 then bidder has to downgrade the existing OS free of cost.	All Desktops must be preloaded with Windows 11 OS or above with an option to down gradable to Windows 10 OS at the time of installation. The OS supplied should not be End of Support during the entire Contract Period i.e (Warranty and AMC Period). In case, the OS is declared End of Support during the Contract Period, the same should be upgraded to the latest version, without any extra cost to the Bank. Bidder should provide an undertaking that the supplied PCs (Desktops with Intel i3 & i5 processor, Desktops with AMD processor, all in one desktop) are compatible with Finacle 10. In case Bank finds incompatibility of supplied OS with Finacle 10 then bidder has to downgrade the existing OS free of cost.

## REVISED INDICATIVE COMMERCIAL BID

Sr. No.	Items Description	Make/ Model	Multiplication factor (a)	Unit Cost of Hardware including 3-year warranty (b)	Total Cost = (a*b)
1	Desktop (CPU) with Intel i3 processor		7500		
2	Desktop (CPU) with Intel i5 processor		600		
3	Desktop (CPU) with AMD processor (AMD® Ryzen 3 4300G)		7500		
4	Desktop (CPU) with AMD processor (AMD® Ryzen 5 4600G)		600		
5	All in one Desktop (Non-Touch Screen)		600		
6	Monitor (21.5 inch screen)		16000		
<b>PRINTERS</b>					
7	High speed Printers		150		
8	Line Matrix Printer-500 lines per minute		75		
9	Laser Printer under LAN Environment - Color		100		
10	Pass Book Printers (390 cps)		2300		
11	Laser Printer under LAN Environment-Black & White, with duplex printing		1700		
12	Multi-Function Laser Printer (Copy, Scan, Print etc.)		2500		
<b>Scanners</b>					
13	High Speed Scanners(25 ppm, A4, ADF)		850		
14	High Speed Scanners(25 ppm, A4, ADF+ Flatbed)		550		
15	Resident engineer (Cost of 1 Man month)		180		
<b>Add On Items (Cartridge/Ribbons for printers/scanners) (</b>					
Sr. No.	Items Description	Multiplication Factor (a)	Unit Price (b)	Total Cost (a*b)	
16	High speed Printers	200			
17	Line Matrix Printer-500 lines per minute	200			
18	Laser Printer under LAN Environment - Color	200			
19	Pass Book Printers (390 cps)	200			
20	Laser Printer under LAN Environment-Black & White, with duplex printing	200			

21	Multi-Function Laser Printer (Copy, Scan, Print etc.)	200		
22	High Speed Scanners(25 ppm, A4, ADF)	200		
23	High Speed Scanners(25 ppm, A4, ADF+Flatbed)	200		
<b>Grand Total= (1+2+3+4+5+6+7+8+9+10+11+12+13+14+15+16+17+18+19+20+21+22+23)</b>				

**Buy Back Price for hardware items:**

Sr. No.	Category	Minimum Price (In Rs.)	Quoted price (In Rs.)
1	Desktop (only CPU)	1500	
2	Monitor (any model)	500	
3	Printer (any make model)	1000	

**The above items for Buy Back may be of any make / model and may be in working / non-working condition.**

**Note:**

1. The rates quoted in indicative commercial bid should be inclusive of all taxes, except GST. GST shall be paid to the bidder on actual basis at the rate applicable. The rate of applicable GST should be informed and charged separately in the invoice generated for supply of the product.
2. The bidders will be required to quote for all the items required by the Bank. It will be mandatory for all the bidders to quote rates of all optional components also that may be required.
3. L1 vendor will be decided on the basis of total cost of Table A derived after conducting reverse auction or negotiation.
4. **AMC Rate (%)** - The AMC rate of each item is fixed at **6% of Hardware Value (for desktops & peripherals)** derived after conducting reverse auction.
5. Bank may ask successful bidder to conduct POC for quoted model of all line items before giving letter of intent, if bidder fails in POC, then it is the responsibility of bidder to supply another model with equivalent technical specifications at the same rates.
6. Cost of Buy Back prices will not be considered for determining L-1 price and buy back price will be deducted from ordered prices of items while making new purchases. Bank may negotiate the rates of optional items and buyback prices with L-1 vendor.
7. Bidder has to quote for cost of compatible cartridge for each quoted model of printers and costing of per print should be economical or Per page cost should be less than 1 Rupees.
8. Successful Bidder should comply to prevalent labour law rules for its support personnel/Engineers at any of PNB/RRBs locations.

9. The multiplication factor as mentioned in the indicative Commercial Bid Format is only indicative and for the purpose of deriving the Total Cost for determining the L1 bidder. The actual quantity of any item ordered may vary according to the requirement of the Bank. In addition to the initial Order placed, Bank may place subsequent orders also for any item, if required, at any time during the contract period, at the unit rate finalized after Reverse Auction.

**Date:** \_\_\_\_\_

**Place:** \_\_\_\_\_

**Signature of Authorized Signatory**

**Name of Signatory:**

**Designation:**

**Seal of Company**

Punjab National Bank